

## Kaiser Permanente Awards and Recognitions for Quality, Service, Creativity and Functionality

### 2013

- ❖ “Foundation of the Year” Award. Gov. Edmund G. Brown Jr.’s 2013 Volunteer Service Awards. June 2013.
- ❖ Twenty-nine Environmental Excellence Awards. Practice Greenhealth. May 31, 2013.
- ❖ Platinum Award for Best Employer for Healthy Lifestyles. National Business Group on Health. May 22, 2013.
- ❖ Leapfrog Award for Kaiser Permanente Hospitals Rated Among Safest in the Nation. The Leapfrog Group. May 9, 2013.
- ❖ Highest ranking in J.D. Power and Associates Member Satisfaction Study. J.D. Power and Associates. May 3, 2013.
- ❖ Worksite Innovation Award for KP Walk! and Platinum Fit-Friendly Companies Program Company Award. American Heart Association. May 2013.
- ❖ Pharmacy Quality Alliance's annual Quality Award for health plans achieving excellence in medication safety and quality. Pharmacy Quality Alliance. April 2, 2013.
- ❖ Guinness World Record for Most Colorectal Cancer Screenings. Guinness World Records. March 31, 2013.
- ❖ Highest rating on California’s Annual Clinical Quality Report Card for overall quality of care for fifth consecutive year. Healthcare Quality Report Card from the California Office of the Patient Advocate. March 28, 2013.
- ❖ Highest rating in HMO category, which measures members' satisfaction with their total care and service. Healthcare Quality Report Card from the California Office of the Patient Advocate. March 28, 2013.
- ❖ Kaiser Permanente Health Plans Named eValue8’s 2012 Top Performers, including awards for creativity and innovation in health care. National Business Coalition on Health. The March 11, 2013.
- ❖ Eisenberg Award for Patient Safety and Quality Efforts. The Joint Commission. March 2, 2013.
- ❖ Kaiser Permanente’s Medicare Plans Earn Top NCQA Health Insurance Rankings. National Committee for Quality Assurance. 2012–2013.

### 2012

- ❖ Six eHealthcare Leadership Awards for the use of the Internet and technology to support the commitment to total health. Strategic Health Care Communications. November 30, 2012.
- ❖ Leapfrog Award for Kaiser Permanente Hospitals being among the safest in the nation. The Leapfrog Group. June 2012.
- ❖ Highest rating in the nation in 13 Medicare Measures. The 5-Star Star Quality rating system for Medicare Advantage Plans. Centers for Medicare and Medicaid Services (CMS). October 2012.

- ❖ Highest rating in the nation, Six 5-Star Medicare Health Plans. The 5-Star Star Quality Rating System for Medicare Advantage Plans. CMS. October 2012.
- ❖ Highest scores in the nation in 16 NCQA/HEDIS Effectiveness of Care Measures. National Committee for Quality Assurance (NCQA)/The Healthcare Effectiveness Data and Information Set (HEDIS). October, 2012.
- ❖ 20 hospitals ranked Top Performer in Quality. The Joint Commission. September 19, 2012.
- ❖ Leadership in Energy & Environmental Design (LEED) Platinum certification awarded to Napa Data Center. U.S. Green Building Design Council. July 2012.
- ❖ Highest in Customer Satisfaction among Mail-Order Pharmacies for fourth consecutive year. J.D. Power and Associates as. July 2012.
- ❖ Platinum Award for Best Employer for Healthy Lifestyles. National Business Group on Health. July 2012.
- ❖ Top 20 in Computerworld's 2012 List of 100 Best Places to Work in IT. International Data Group Network. July 2012
- ❖ Highest ranking in 2012 J.D. Power and Associates Employer Satisfaction Study for Second Year in a Row. J.D. Power and Associates. July 20, 2012.
- ❖ Leapfrog Awards. Kaiser Permanente Hospitals among the Safest in the Nation. The Leapfrog Group. July 2012.
- ❖ No. 1 in Customer Loyalty in the 2012 Satmetrix Net Promoter® Benchmark Study. The Net Promoter Company. March 2012.
- ❖ Laboratory of the year. The Medical Laboratory Observer. March 2012
- ❖ Stage 7 Awards. Healthcare Information and Management Systems Society (HIMSS). February, 2012.

## 2011

- ❖ Four eHealthcare Leadership Awards for the use of the Internet and technology to support the commitment to total health. Strategic Health Care Communications. December 7, 2011.
- ❖ Leapfrog Awards 18 Kaiser Permanente Hospitals as Top Hospitals for their outstanding success in such areas as infection rates, safety practices, mortality rates for common procedures and measures of efficiency. The Leapfrog Group. December 2011.
- ❖ Named No. 1 Green-IT Organization by Computerworld for excellence in IT practices that benefit the environment. International Data Group Network. October 2011.
- ❖ Recognized by J.D. Power and Associates as Highest in Customer Satisfaction among Mail-Order Pharmacies for Third Consecutive Year. J.D. Power & Associates. October 2011.
- ❖ 10 Kaiser Permanente Hospitals Honored as 'Top Performer' in Quality and Safety. The Joint Commission. September 2011.
- ❖ HIMSS Davies Award Presented for Organizational Excellence for Electronic Health Record Implementation. HIMSS Davies Award. September 2011.
- ❖ Pharmacy Quality Alliance's annual Quality Award for health plans achieving excellence in medication safety and quality. Pharmacy Quality Alliance. June 2011.

- ❖ U.S. News & World Report gives 13 Kaiser Permanente hospitals highest ranking for reputation, mortality, patient safety and other areas, including nurse staffing and technology. U.S. News & World Report. March 2011.